

Director : Julie Ogley

Portfolio Holder Social Care and Health - Cllr Carole Hegley
Portfolio Holder for Housing - Cllr Rita Drinkwater

Social Care Indicators	Linked to LAA	GPFA Comparator Group 08/09	Unit	Good is	Outturn 09/10	Quarter 1 Apr -Jun	Quarter 2 Jul - Sept	Quarter 3 Oct - Dec	Quarter 4 Jan - Mar	Trend Comparison	Year to Date	Performance Judgement (Q compared with Q)	Target 10/11	Comments
NI 136 - People supported to live independently (per 100,000 pop)	No	3558	No.	High	3,435	3,668	3809.4	-	-	Qtr on Qtr	3,809	↑A	4,295	This indicator measures the number of people supported by the Council to live independently. The number of people receiving individualised personal budgets is increasing. However to ensure that this figure is not overstated we are reviewing the definition of community based services, and an action plan is being developed to ensure only those service users receiving regular support are recorded. This will reduce the numbers reported in the next quarter and will ensure we continue to meet the needs of our communities.
NI 130 - Clients receiving self directed support	Yes	5.6%	%	High	14.40%	15.91%	15.80%	-	-	Qtr on Qtr	15.80%	↓R	30%	This indicator reports the number of people receiving self directed support (personal budgets and direct payments) as a percentage of the total number of people supported to live independently. The management action to review this will have a positive impact on this indicator in the next quarter.
NI 135 - Carers receiving needs assessment or review & a specific carer's service, or advice and information	Yes	18.3%	%	High	23.90%	22.21%	18.90%	-	-	Qtr on Qtr	18.90%	↓R	30%	This indicator is also measured as a percentage of those supported to live independently. Management action is being taken to investigate the downward trend and ensure appropriate action is taken.
D40 - Clients receiving a review	No	NA	%	High	76.20%	NA	73.40%	-	-	Qtr on Qtr	73.40%	R	80%	Due to increasing demand, the staff were redirected to carry out assessments and support planning. In the next quarter the focus will be back on completing reviews and should result in an improvement.
NI 125 Achieving independence for older people through rehabilitation / intermediate care	No	80.0%	No.	High	50.30%	NA	NA	-	-	Qtr on Qtr	NA	-	-	A revised definition has been received from the Information Centre (NHS) changing the cohort used in the denominator to those people discharged from hospital between 1st October and 31st December. Therefore performance will not be reported until Q4.
Average time taken for SOVA investigation (days)	No	NA	No. Days	Low	38	25	51	-	-	Qtr on Qtr	41	↓R	30	The completion of a number of complex investigations, 8 out of 22 cases taking more than 50 days to complete, have resulted in a reduction of the performance of this measure.
Housing Indicators														
NI 156a - Number of households living in temporary accommodation	No	107	No.	Low	32	26	39	-	-	Qtr on Qtr	39	↓G	47	

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NI 156b - Number of households living in temporary accommodation (households with dependants / pregnant)	No	NA	No.	Low	22	18	32	-	-	Qtr on Qtr	32	↓R	30	The continuing upward demand pressure for homelessness and housing advice demand have been regularly highlighted. The good work around homelessness prevention has kept the rise in this figure relatively low and it has just exceeded its target. These are the main cohort groups that are affected by homelessness, to whom the Council has a statutory duty to provide temporary accommodation. The increase in households with dependents is reflective of the current economic climate.
NI 158 - Percentage of non decent homes (Council stock)	No	17.6%	%	Low	0.60%	4.70%	1.60%	-	-	Seasonal Quarter (Q2 2009/10 = 1.6%)	1.60%	●G	Profile Target Q1: 4.7% Q2: 2.3% Q3: 0.0% Q4: 0.0%	Performance continues to improve and as remains on track to meet the national decent homes target of 0% by the end of December 2010.